SOSU H

SOSU Hovedstaden

Education in health, care & pedagogy

"SOSU H has strong visions supported by an action-oriented sustainability strategy and a positive pedagogical foundation. Many of our students are committed to making a difference for others. We are focused on helping them on their way. We do this by creating good educational programmes: Students and course participants at SOSU H are ready to make a vital and professional difference for Denmark's sick, weak and children, youth, and elderly. SOSU H is a state self-governing institution under the Ministry of Children and Education and offers vocational education in the fields of care, health, and pedagogy," writes Jeppe Rosengård Poulsen, Director of SOSU H.

Wasted Time for Employees and Students

We want to present SOSU H as a welcoming modern educational institution, and therefore we offer students who do not have the opportunity to bring a laptop to class, the ability to borrow one from us every day. We lend out between 100 and 130 laptops daily to students across 8 different locations in and around Copenhagen. *"Previously, we experienced that our students stood in long lines at our receptions every morning when they wanted to borrow laptops from our staff before the day's lessons,"* says Susan Hansen, Service Leader at SOSU H. The receptions thus became annoying bottlenecks and gave those who wanted to borrow a laptop a bad start to the teaching day.

New Efficient Workday For Everyone

The daily laptop lending is now automated, so that students can borrow the laptops directly from our new locker solution, instead of approaching the reception at the various educational locations. This avoids daily queues at our receptions, and students experience a greater degree of freedom when they can easily and quickly borrow a laptop from us. The locker solution, consisting of NoteLocker lockers with attached Ambitlocker locks, is a new and modern storage solution that is easy and efficient to use. You see the locker solution pictured below.

The self-service solution works in such a way that students who want to borrow a laptop from us scan a QR code placed next to the lockers. Then, they fill in the name and phone number that they have registered with us, after which they can choose a locker and borrow an available laptop. A text message is then sent to their phone, allowing them to open the lock on the chosen locker.

Savings and Security

The self-service option for students has proven to be an unconditional success as it frees up time and resources for other important tasks for us, says Marc Klausen Lilholm, daily IT Administrator associated with SOSU H.

We have achieved significant savings in labor as the lending of laptops is now automated, so students borrow computers themselves instead of approaching the reception at the various educational locations. Some of our educational addresses, which previously never had a reception, did not have the opportunity to offer students the loan of laptops. This is now possible via the automated solution consisting of NoteLocker lockers with Ambitlocker locks.

We have gained an excellent overview of our laptop lending to students with the new locker solution, and I can monitor the automated lending daily at the 8 different addresses from my own office. Any detective work related to missing returns of borrowed laptops has moved from the receptions to the IT department, and losses of laptops have been eliminated with the new solution, as we always know who has borrowed a computer, where, and when.

In this case, the NoteLocker lockers come with 12 individual compartments, each equipped with two outlets for charging during the storage of phones, iPads, laptops, etc. All 12 compartments are equipped with electronic self-service Ambitlocker locks, each with a unique code tailored to the user of the loan system. The Ambitlocker locks can, as seen in this case, be remotely controlled and monitored by one administrator from one location.

Finally, GDPR handling in connection with the lending has been significantly improved with the new solution, as everything is automated. The automated process does not guarantee perfect GDPR handling by itself, as data processing agreements etc. are also necessary.

Healthcare Denmark

LEBA INNOVATION